

REPORT TO: COMMUNITIES COMMITTEE ON 6 OCTOBER 2009

SUBJECT: HOUSING SERVICE IMPROVEMENT PLAN 2009/10

BY: DIRECTOR OF COMMUNITY SERVICES

1. REASON FOR REPORT

- 1.1 This report presents a progress report on the achievement of priorities identified in the Community Services Improvement Plan as it relates to the Council's Housing Service.
- 1.2 This report is submitted to Committee in terms of the Council's Administrative Scheme relating to the Council's housing functions.

2. RECOMMENDATION

2.1 It is recommended that the Communities Committee:-

- (i) **considers this report; and**
- (ii) **notes that the recent floods in Moray will have an impact on the future achievement of some of the targets agreed in the Improvement Plan.**

3. BACKGROUND

- 3.1 The Service Improvement Plan relating to the Housing Service is part of the Community Services Department's Improvement Plan. Housing matters now report to the Communities Committee.
- 3.2 At its meeting on 24 March 2009, the Communities Committee agreed the Service Improvement priorities for the Housing Service (paragraph 16 of the Minute refers).

4. PROGRESS ACHIEVED IN QUARTER 1, 2009/10

- 4.1 **APPENDIX I** details progress achieved to the end of June 2009.
- 4.2 The Committee may wish to note that the floods of 4 September 2009 will have an impact on the Service's ability to meet some of the targets within the Plan. It is anticipated that the impact of dealing with the floods can be more fully identified in the next progress report, to be presented to the Committee in December 2009.

5. SUMMARY OF IMPLICATIONS

(a) Single Outcome Agreement/Service Improvement Plan

This report reflects the priorities identified in the Single Outcome Agreement, the Moray Community Plan, the Local Housing Strategy and the Service Improvement Plan.

(b) Policy and Legal

There are no policy or legal implications arising from this report.

(c) Resources (Financial, Risks, Staffing and Property)

There are currently no financial issues arising from the proposed Improvement Plan for 2009/10. The impact of flood work on staff resources will be further assessed.

(d) Consultations

Consultation on this report has been carried out with the Director of Community Services and senior managers within the Housing Service.

6. CONCLUSION

6.1 This report presents progress in Quarter 1 on the priority actions within the Housing Service Improvement Plan.

Author of Report:	Jill Stewart, Chief Housing Officer
Background Papers:	Held by CHO
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